Major Unusual Incident (MUI)

A major unusual incident (MUI) is defined as the alleged, suspected, or actual occurrence of an incident when there is reason to believe the incident has occurred. There are three categories of major unusual incidents that correspond to three administrative investigation procedures delineated in appendix A, appendix B and appendix C to the rule. There are nineteen (19) types of incidents defined in the MUI rule: Ohio Revised Code 5123:17-02 that are considered MUIs. All the incidents require that immediate action is taken to protect individuals from further harm, that an investigation is conducted to determine the cause of the incident and contributing factors, and that a prevention plan is developed to reduce the likelihood of further occurrences.

MUIs are reported to the Board, which then reports the information to the Ohio Department of Developmental Disabilities. Employees of the Board, along with providers are responsible for taking immediate action to insure the health and safety of an individual in response to the occurrence of an MUI. The Board employs an Investigative Agent who investigates all reported MUIs. A prevention plan will be implemented to reduce the likelihood of further incidents.

To report an MUI during normal business hours, call 740-335-7453.

To report an MUI after normal business hours or on holidays, call 740-606-7948.

The Ohio Department of DD also has a hotline number: 866-313-6733 which may be used if there are concerns or difficulties in reporting to the Board.

For more information on MUIs, visit_Dodd.ohio.gov and click on the health and welfare section.

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