Fayette County Board of Developmental Disabilities

Debra Buccilla, Superintendent

# Strategic Plan 2018 through 2022



Our Mission: To offer programs and coordinate available services so that the people we serve may realize their dreams and actively contribute to their community.

Our Vision: To empower people to be the best version of themselves.

### Goals and Objectives

Goal #1 - Consumer Perspective

Vision: To support children of Fayette County through best practices in partnership with other community agencies. To support adults by developing a broader network of community opportunities.

**Goal #2 – Financial Perspective** 

Vision: Assure fiscal integrity through best practice policy implementation.

Goal #3 - Employee Perspective

Vision: Create an agency which mirrors a "best place to work" model.

**Goal #4 – Communication/Public Relations** 

Vision: Foster a well-informed community who understands the mission of the agency.

Goal #1 - Consumer Perspective - Part One

Vision: To support children of Fayette County through best practices in partnership with other community agencies.

Objective #1 - Establish a Trauma Informed Care culture to support community needs.

- Facilitate TIC "102 Training" for interested Community Providers.
- Develop a TIC support group to help providers practice TIC principles.
- Identify a TIC consultant for community providers.

Objective #2 – Expand community partnerships to meet the broad needs of children.

- Identify and enhance social media opportunities for learning.
- Expand community outreach groups to benefit families.
- Identify best practice models for children and foster implementation of such.

Goal #1 - Consumer Perspective - Part Two

Vision: To support adults by developing a broader network of community opportunities.

Objective #1 - Educate the community on the philosophy of "Community First".

- Focus on increasing and educating our volunteer partners on our mission.
- Develop an educational campaign to highlight the mission of service delivery.
- Increase presence at community professional organizations to highlight our mission.

Objective #2 – Enhance the provider pool.

- Explore and secures grants to promote provider expansion.
- Establish a myriad of incentive opportunities to encourage local provider expansion.
- Expand the use of technology to enhance service delivery.

Objective #3 - Enhance community work opportunities.

- Create transportation opportunities which enable individuals to expand employment.
- Create a customized employment practice model to market to potential businesses.
- Capitalize on continuing education opportunities for interested individuals.

#### **Goal #2 - Financial Perspective**

Vision: Assure fiscal integrity through best practice policy implementation.

Objective #1 - Establish a 5 year budget projection.

- Complete a cost projection tool.
- Complete a waiver projection tool.

Objective #2 - Manage operational overhead in accordance with the established annual budget.

- Establish departmental budgets.
- Designate quarterly budget meetings.

Objective #3 – Enhance revenue streams as opportunities become available.

- Search for available/applicable grants.
- Utilize state sponsored funding opportunities i.e. Capital Housing Funds.

Objective #4 – Manage administrative office relocation in the most fiscally reasonable manner possible.

- Identify possible relocation opportunities.
- Determine best opportunity and secure.
- Complete relocation by 2020.

#### Goal #3 - Employee Perspective

Vision: Create an agency which mirrors a "best place to work" model.

Objective #1 – Initiate a wellness atmosphere to promote healthy lifestyles.

- Implement a wellness program designed to motivate staff to see a primary care physician and complete biometrics on an annual basis.
- Offer ergonomic evaluations of workspaces to all staff members.
- Complete a wellness culture audit to determine staff interests for planning wellness events at the workplace.

Objective #2 - Promote educational opportunities to enhance professional development.

- Organize quarterly lunch and learns.
- Evaluate strengths and weaknesses of our team members and plan/schedule trainings accordingly.
- Publish an electronic calendar of available trainings.

Objective #3 – Initiate a salary and benefit study to determine fair market value.

- Survey other County Boards of DD with similar demographics (size, area).
- Survey local employers with similar positions.
- Compare our agency with national studies.

#### **Goal #4 – Communication/Public Relations**

Vision: Foster a well-informed community who understands the mission of the agency.

Objective #1 – Enhance internal communication to promote teambuilding and assure consistent messaging.

- Create an electronic site that defines identity standard for branding and includes standardized agency forms.
- Create an internal agency blog and encourage employees to post information about related work topics.
- Organize brainstorming groups to help staff members connect and encourage new ideas for the agency.
- Promote the use of technology for better communication.

Objective #2 - Increased utilization of public relations platforms to share "our story" with the community.

- Develop a rebranding strategy to assure consistent messaging in all written products.
- Develop a quarterly radio segment to publicize information, highlights regarding county board efforts.
- Reformat the social media platform to enhance targeted communication.